

Heritage Swim & Tennis Club ~ Phase 2 re-opening guidelines and rules

Lake Pool: 919-453-2031 View Pool: 919-453-2030

On Wednesday, May 20th Governor Roy Cooper announced that pools can open with restrictions. The restriction is calculated based on the size of your pool and a ratio of swimmers to that size. The maximum # of people we will be allowed to have inside the fences at any one time will be 92 at both the Lake and View Pool. To accommodate this, we must initiate a reservation system. We have set up “blocks” of time that allow 92 members per block (**no guests will be allowed**) at either pool. The guest policy will be re-evaluated in the future. In between the blocks of time we will be cleaning and sanitizing tables, chairs and high touch surfaces.

Hours will be as follows:	Saturday, May 23 rd	open @ 12:00 and close @ 7:00 Block 1 from 12:00 to 2:00 Block 2 from 2:30 to 4:30 Block 3 from 5:00 to 7:00
	Sunday, May 24 th	open @ 12:00 and close @ 7:00 Block 1 from 12:00 to 2:00 Block 2 from 2:30 to 4:30 Block 3 from 5:00 to 7:00
	Monday, May 25 th	open @ 10:00 and close @ 7:30 Block 1 from 10:00 to 12:00 Block 2 from 12:30 to 2:30 Block 3 from 3:00 to 5:00 Block 4 from 5:30 to 7:30

Members can start calling @ 8:00am on Saturday, May 23rd to reserve times for these days. Please call 919-453-2031 for Lake Pool reservations and 919-453-2030 for View Pool reservations. There are 10 blocks of times over the Memorial Day weekend. In order to accommodate as many members as possible, you will only be able to block one of these times for your family in advance. After that, you may call day of to check availability for that day. We want to be fair to all our members, so please understand the position we are in as we seek to re-enter normal pool operations. We will continuously review this process.

Food and Beverage will be open at the Lake pool. We will have a limited menu as our suppliers ramp up their deliveries to us. The View pool you can bring your own food and beverage but no alcohol or glass containers. We will have drinks and snacks for sale.

Communal Items are not going to be available during Phase 2, such as:

- Basketball goal @ Lake Pool
- Lazy River floats @ View Pool (you may bring your own float of the same size, but we ask that it not be shared with other members)
- Any type of ball or throw toy that multiple people could touch
- Pool noodles or kick boards

We will send out reservation instructions going forward. Please be on the lookout for this. Thank you for support and understanding during this time.