

Membership Information
 919-453-2020 x 12
 JDitello@theHeritageClub.net
**Pool Party Inquiries
 and Scheduling**
 JDitello@theHeritageClub.net

www.PlayHeritageGolf.com

Swim Complex Locations
 And Contact Information
Lake Pool 919-453-2031
 804 Heritage Lake Road
(waterslide)
View Pool 919-453-0630
 1037 Marshall Farm Street
(lazy river)

www.HeritageBetas.org



Swim Team Information
 Find complete information regarding
 registration, practices, etc. at
www.HeritageBetas.org

You may opt-in to text messaging
 system for urgent information
 regarding swim complexes by
 updating your Member Profile on
 Members Only Page of
www.PlayHeritageGolf.com

If you do not have your pool
 ID's, please contact Janice
 Ditello at 919-453-2020 ext. 12
 or
jditello@theheritageclub.net

HERITAGE

Swim & Tennis Club

2018 Swim Complexes Operating Hours & Dates

Open Dates

	Lake Pool	View Pool
Sneak Peek	May 19 & 20~ 12-6pm	Closed
Summer Season	May 26 thru September 3	May 26 thru September 3
Extended Days (September)	September 4-6 (wkdays)~ 4-7pm September 7 (Friday) ~ 4-8pm Sept. 8 (Saturday) ~ 10-8pm Sept. 9 (Sunday) ~ 12 Noon-8pm	

Operating Days/Hours

	Lake Pool	View Pool
Monday	10:00am - 8:00pm	10:00am - 8:00pm
Tuesday	Closed	10:00am - 8:00pm
Wednesday	10:00am - 8:00pm	Closed
Thursday	10:00am - 8:00pm	10:00am - 8:00pm
Friday	10:00am - 9:30	10:00am - Dusk
Saturday	10:00am - 8:00pm	10:00am - 8:00pm
Sunday	12:00 Noon - 8:00pm	12:00 Noon - 8:00pm

Event Calendar *Dates and Times of events subject to change*

	Day & Time	Pool
Memorial Day Party	Monday ~ May 28 ~ 1-4pm	Lake
Dive-In Movie	Friday, June 15 ~ Sunset	Lake
July 4th Party	Wednesday ~ July 4 ~ 1-4pm	Lake
Dive-In Movie	Friday ~ July 20 ~ Sunset	Lake
Dive-In Movie	Friday ~ August 17 ~ Sunset	Lake
Heritage Regatta	Monday ~ September 3 ~ 1-4pm	Lake

Watch your e-mail for other fun events throughout the season!

**Live Music @ the Pools will be held on the First Friday and Final Friday of
 each month at the Lake Pool and
 First Sunday at View Pool—Watch for details!**

Rules & Regulations 2018

General Rules

- All members are responsible for their own actions, as well as the actions of their children and guests
- Breaking or disregarding rules and regulations of the Heritage Swim & Tennis Club could result in suspended swimming privileges
- Management reserves the right to adjust rules, regulations, and/or operating hours at any time to maintain the health and safety of all members and guests
- Membership does not convey ownership of club property, assets, or facilities
- Abuse and/or misuse of Heritage Club property and equipment is unacceptable and violators may be held financially responsible for any damages or losses incurred

Lifeguards

- The lifeguards are trained to ensure the safety of all pool members and their guests
- As authority figures, all directives from the lifeguards are to be obeyed
- All members are responsible for their actions, the actions of their children, and their guests
- Any conduct unbecoming of a Heritage Club member may result in membership suspension
- Quarrelling, verbally mistreating, or publicly disagreeing with a lifeguard on duty will not be tolerated
- The following disciplinary actions will be followed by the lifeguard staff to ensure the safety of all members and guests
 - 1st Warning** – Verbal correction
 - 2nd Warning – 5-Minute “Time-Out”**. The individual will be required to sit at the base of the lifeguard stand for a five-minute “Time-out”. If appropriate, the individual will bring his/her parent to the lifeguard for an explanation of the rules.
 - 3rd Warning – 20-Minute “Time-Out”**. The individual will be required to sit at the base of the lifeguard stand for 20 minutes. If appropriate, the individual will bring his/her parent to the lifeguard for an explanation of the rules.
 - 4th Warning** – The individual’s swimming privileges will be suspended for the remainder of the day, and they will be asked to leave the premises.

What to Bring to the Pool

- Roller blades, skateboards, scooters, or bicycles are prohibited inside pool facilities
- NO GLASS or PETS are allowed at any time with the exception of individuals requiring the assistance of a guide dog.
- Lifeguards and Management will determine acceptable pool toys and usage based on pool attendance and activities. Their decision is subject to change at any time to ensure the enjoyment and safety for all members and guests.

Acceptable pool toys

based on pool attendance and activities

- Noodles
- Balls that are soft or squishy (beach balls, Nerf balls, foam balls, sponge balls, etc...)
- Small floats or rafts (less than 3’ diameter in any direction)
- Kickboards
- Water wings or other flotation devices must be Coast Guard approved as indicated on the label

Unacceptable pool toys

regardless of pool attendance and activities

- Hard balls (tennis, baseball, soccer, football, basketball, racquetball, volleyball, kickball, dodge ball, etc.)
- Torpedoes or Frisbees
- Water guns, water balloons, water noodle cannons
- Large floats or rafts (greater than 3’ diameter in any direction)

What to Wear to the Pool

- Clean, proper swim attire must be worn by all individuals using the pool
- All non-potty trained children (ages three and under) are required to wear swim diapers, as well as tight-fitting vinyl swim pants (available for purchase at the registration desk)
- Thong Bikini and/or Brazilian-cut swim attire, topless and/or nude sunbathing are prohibited
- Cut-offs are prohibited as they can damage to pool filtration and pump systems

Entering the Pool Facility

- All members and guests must check in at the registration desk
- All Members ages 11 and over are required to show the attendant their club member ID card for entrance
- All children under the age of 11 must be accompanied by a guardian or approved sitter over 14 years of age
- Sitter Authorization Forms are available at the registration desks or online at PlayHeritageGolf.com
- No climbing gates or fences for entry or exit at any time
- Club member cards can be obtained by contacting the Membership & Marketing Director at 919-453-2020 x12
- Replacement cards are subject to a \$5 fee charged to member account
- Members and guests are required to shower before entering the pool
- Blisters, cuts, or open wounds must be seen by a lifeguard before entering the pool

Pool Deck and Grounds

- All pool furniture must remain on the pool deck at all times
- The pool furniture may not be used to build 'forts'
- Please consult with a lifeguard or management before moving furniture
- All seats are on a first come basis, with adults taking priority
- If using tanning oils or sunscreen, please cover furniture with a towel to prevent staining or damage

Behavior – WALK & Consider others as more important than yourselves

- No Running, skipping, fast/speed-walking, cartwheels, or hand-stands anywhere on the pool deck
- No Diving or Flipping into pool. *This includes on top of shoulders in the pool
- No Boisterous or Rough Play anywhere in the pool facility. This includes wrestling, pushing, hitting, dunking, fighting, swearing, or any behavior that can jeopardize the welfare of self or other persons
- No jumping onto objects in the pool from the pool deck
- No hanging, sitting, or playing on the ladders, lane lines, safety ropes, or lifeguard stands
- No throwing objects over the heads of other members/guests as to jeopardize their enjoyment and safety

Inclement Weather

- Lifeguards on duty have the final decision regarding weather safety issues
 - Rain** – If rain prevents the lifeguards from clearly seeing the bottom of the pool, all members and guests must exit the water until the lifeguards indicate it is safe to return
 - Thunder** – In the event that thunder is heard, all members and guests must exit the water and wait 30 minutes from the last thunder before re-entering the water, as indicated by the lifeguards
 - Lightning** – All members and guests must exit the pool complex, seek safe shelter, and wait 30 minutes after the last lightning sighting before re-entering the pool complex. *This includes "heat lightning"
- You may opt-in to our text messaging system for urgent information regarding swim complexes by updating your Member Profile on the Members Only page at PlayHeritageGolf.com

Adult Swim

- As signaled by the lifeguards, the last 10 minutes of every hour will be reserved for adult swim/family break
- All persons under 18 years of age must exit the pools until the re-entry signal is given by the lifeguards
- Infants in the arms of a parent/guardian are permitted in the pool at this time
- There will NOT be a lifeguard on duty during this time, so it is "Swim at Your Own Risk"

Lost & Found

- Members and guests are responsible for all personal items that are lost, stolen, or damaged
- The Lost and Found will be purged every two weeks, with the contents being donated to various non-profits

Parties

- All parties using the club facilities must be scheduled and reserved in advance by contacting 919-453-2020 x53
- Depending on the number of guests, there may be an additional charge for extra lifeguards

Tennis

- Courts are open year-round and lights are available until 10:30pm
- RDU Tennis and Heritage Club Management has priority use of courts for camps and clinics
- Lock combination can be obtained from the Pool registration desk, Golf Shop, or Membership Director
- Register for tennis camps/clinics at www.RDUTennis.net
- Management is not responsible for loss or damage to personal property at tennis courts

Pool Guest Policy

- Members are allowed a maximum of five (5) guests per day
- Guests must be accompanied by members at all times
- Members assume responsibility for their guests' actions
- Guest Passes are not transferable
- Purchased guest passes are charged to member account
- 10 Complimentary Guest Passes per member family will be credited to each member family account at the beginning of each pool season
- During the season, Member Family may purchase one additional set of 10 guest passes for \$40, as well as Single Day or Houseguest Passes listed below.

	Single Day	3-Day	7-Day	30-Day
Family	\$20	\$40	\$100	\$350
Age 18+	\$7	\$14	\$35	\$100
Age 3 - 17	\$5	\$10	\$20	\$65
Birth – 2yrs	Free	Free	Free	Free

3-, 7- and 30-day Houseguest Passes are valid consecutive days only

Lake Pool Specific Rules and Regulations

- Outside food or beverages are **NOT** permitted
- Management reserves the right to search bags
- The Grill accepts member account charges only, no cash

Water Slide

- Individuals must be 48' tall or pass the swim test for water slide access
- Only one person at a time is permitted to go down the slide – no “trains” or “lap-sitting”
- Riders must be seated or lying on back, feet first at all times - no spinning or stopping on slide
- Parents or guardians may not wait to catch a child in the plunge area at the bottom of the slide
- Exit the plunge area either by using the steps or under the safety rope into the main pool area

Basketball Hoop

- Only the approved basketball may be used, one ball at a time
- No aggressive or rough play - no dunking or hanging on the rim
- Based on pool attendance and activity, the basketball hoop may not be available at all times

Baby Pool

- The baby pool is for children ages 10 and under
- All children must be accompanied by an adult at all times, as this is an unguarded area
- The gate to the baby pool must remain closed when not in use

Upper Deck

- Children ages 10 years and under are not permitted on the upper deck unless accompanied by an adult

Playground

- Adults are responsible for children using the playground area
- The gate to the pool area must be closed when not in use

View Pool Specific Rules and Regulations

- Non-Alcoholic beverages and food ARE permitted
- Management reserves the right to search coolers and bags

Lazy River

- Individuals must be 40" tall or pass the swim test for lazy river access
- Only one person per inner tube and riders must remain in the tube at all times
- Riders must be seated or lying on back or with head and shoulders through the tube with arms hooked over the tube
- Go with the flow - no stopping or running
- Enter and exit at the stairs only and return inner tube to stand when finished

Game Room

- Visit the registration desk to gain access to ping-pong paddles/balls and foosball - return items when finished
- Adults are responsible for children using the game room
- Abuse and/or misuse of Heritage Club property is unacceptable and violators may be held financially responsible for any damages or losses incurred